

Product Data Information according to regulation (EU) 2023/2854

Target Group: Customers, Distributors

Vivatmo me (“Product”)

Connected products and related services of Bosch Healthcare Solutions GmbH ("Bosch") generate various data and information during their use. Below you will find information on the product data available in the Product, data access and your data rights.

Types of Product Data

The following data may be generated during operation and use of the Product. The actual data generated varies depending on the specific use of the Product.

- Device identification data (e.g., serial number, UUID, device type, hardware version, software version, firmware version, manufacturing date, hardware versions)
- Device configuration data (e.g. system time, settings)
- System status & operational data (e.g., disk space usage, number of measurements)
- Failure & error events (e.g., error code, error description, logfiles)
- Test run data (e.g., measurement ID, timestamp, FeNO results)

Product Data Logging

Information about collection of product data and data storage:

- The Product is capable to store product data on the device while the Product is powered on.
- The Product does not send and store data in real time, but stores data periodically and can be sent/synced to the Bosch Vivatmo app, when the user has set up the device's connection to the app and Bluetooth is powered on.
- If the Product is returned to Bosch due to a defect, Bosch can access the information stored in the Product to analyze the defect.
- The amount of data varies depending on the data point and the use of the connected service, with data volumes per data point ranging from 15 byte/h to 5 MB/h.
- The data stored on the Product is periodically overwritten after 30 days.

Data Access and Data Format

Information how data can be accessed or retrieved by the user:

- The user can get access to the product data through the Vivatmo app once the user has connected the Product to the Vivatmo app. The data can also be exported via the Vivatmo app. The terms of the Vivatmo app are available here: <https://www.vivatmo.com/de/vivatmoapp-legal/>.
- The data is provided in commonly used and machine-readable formats (e.g., text file LOG, CSV, XLSX).